

Disclosure pursuant to sections 14C(b) and 14(I) of the Consumer Protection Law, 5741-1981

- The services were purchased from Polskie Linie Lotnicze “LOT” S.A., with its registered office at 43, Komitetu Obrony Robotników Street in Warsaw (02-146), registered in the Register of Entrepreneurs kept by the District Court for the City of Warsaw, XIV Commercial Division of the Domestic Court Register under the number KRS 0000056844, TAX Identification Number 522-000-23-34, (VAT UE: PL5220002334) (the "Company").
- Description of service _____

_____ [description of what was purchased]
- Price of the service and payment terms detailed in the invoice/receipt.
- An internet purchase transaction can be cancelled in accordance with the Consumer Protection Law within 14 days of from the later of the date of execution of the transaction or the date of receipt of this document, and at least seven working days before the date of departure. In addition, a person with disabilities, a senior citizen, and a new immigrant (as these are defined in the Consumer Protection Law), who carried out a transaction on the Company's website and conducted a conversation with a Company representative, will be entitled to cancel the transaction within four months from the later of the date of execution of the transaction or the date of receipt of this document, and at least seven working days before the date of departure.
- A transaction carried out on the Company's website can be cancelled through each of the following methods and in accordance with the details specified below:

- Registered mail to the following address:

Polskie Linie Lotnicze “LOT” S.A.

Komitetu Obrony Robotników 43

02-146 Warsaw

Poland

Or

Polskie Linie Lotnicze “LOT” S.A.

c/o Open Sky Ltd.

25, Ben Yehuda st.

Tel Aviv 6380602

Israel.

- Orally, through PLL LOT S.A. Contact Centre, at the telephone number: +48 225777755 or +48 224917755;
 - By email: kontakt@lot.pl
- [Through the link on PLL LOT S.A. website; \(https://www.lot.com/il/en/help-center/contact\)](https://www.lot.com/il/en/help-center/contact)
- The cancellation notice must contain the name of the customer and his/her identification number. In order to assist the Company to identify the relevant transaction, the customer is requested to include with the cancellation notice the invoice/receipt for the purpose of identifying the transaction and the amount paid.
- Additional transaction cancellation details can be found on the Company's website.
- Nothing stated above derogates from the customer's or the Company's rights and obligations under any law.